



INDIANA WESLEYAN UNIVERSITY



Accelerate Your Potential

# PEGA INSTRUCTOR-LED CERTIFICATION COURSES

POWERED BY SKILLSTORM



Authorized  
Partner

Pega Authorized Training Partner

# WORLD-CLASS TRAINING LEADING TO WORLD-CLASS OPPORTUNITY

As a Pega Authorized Training Partner, SkillStorm is a churning force behind the revolution in tech talent training and deployment. Combining industry certified and experienced instructors with advanced online instruction, we deliver innovative technology training that provides knowledge, practice, and experience to assist students with earning valuable certifications and career advancement.

## PEGA AUTHORIZED TRAINING COURSES:



### Certified System Architect

This credential proves you possess the core principles of application development on the low code Pega platform. These principles increase the speed and accuracy of planning and delivering business applications which provides maximum business value.



### Certified Business Architect

This credential proves you have the essential skills needed for analyzing, designing, and creating business requirements and specifications in the Pega application.



### Certified Senior System Architect

This credential proves you are able to perform advanced application development tasks .and have the ability to use Pega to design and build for reusability across multiple lines of business.



### Certified Robotics System Architect

This credential proves you have the basic functionality, process flow, terminology, and core building blocks within Pega.

## LEARN FROM THE BEST AND BRIGHTEST

SkillStorm's courses are created and led by next-level experts and designed to accelerate your career goals.



**JOHN MACK**

SkillStorm Pega Authorized Instructor





# BECOME THE TALENT FORTUNE 500 COMPANIES ARE SEEKING

Pegasystems focuses its attention on serving Fortune 500 companies. Many positions requiring Pega certification are within enterprise organizations that span the largest industry verticals. Pega certifications are stackable and allow you to secure a long-term, high-growth, high-paying career.

## PEGA CERTIFICATIONS RANK IN THE TOP 50

- #10 Certified Lead System Architect
- #42 Certified Robotics System Architect
- #21 Certified Senior System Architect

SOURCE: CERTIFICATION MAGAZINE

**INCREASED EARNING POTENTIAL**



# UNLOCK YOUR POTENTIAL

Pega Professionals power innovation within industries across the globe.



Government & Federal Agencies



Healthcare



Financial Services



Telecommunications



Manufacturing



Information Technology

Top organizations utilize Pega.





Pega is the leader in low-code Cloud Software.

## BUILD AN IN-DEMAND CAREER WITH PEGA

As Pegasystems furthers its expansion into new markets, job growth for Pega certified professionals will follow. Rapid momentum driven by top organizations globally will provide greater career acceleration with specialized certifications.

- » Pegasystems has grown to over \$1 billion in annual revenue since its inception. As the leader in low-code Cloud software for customer engagement and operational excellence, the world's most recognized and successful brands have come to rely on Pega's AI-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept.
- » Pega's low-code application development platform allows enterprises to quickly build and evolve apps to meet their customer and employee needs and drive digital transformation on a global scale. For more than 35 years, Pega has enabled higher customer satisfaction, lower costs, and increased customer lifetime value.

### The demand for Pega Solutions is growing.



63% of IT decision makers believe RPA is a major factor to their organizations digital transformation.



Spending on cloud services increased by 20% in 2020, furthering the demand for qualified talent.



By 2025, the AI software market is forecasted to grow rapidly, reaching \$126 billion.

## UNPARALLELED SOFTWARE. POWERFUL SOLUTIONS.

Pega provides enterprise-wide solutions designed to help organizations looking to maximize customer lifetime value, streamline service, boost efficiency and everything in between. Pega's learning tools help customers make better, more informed decisions and get things done faster.

### Here's how Pega helps clients:

#### Customer Service

Through automation and AI, Pega is able to streamline the service clients provide to their customers. In turn, this saves time, both in service delivery and in resolving the issues being addressed. It helps customer agents work more productively and leads to greater customer satisfaction and retention.

#### Rapid Innovation and Intelligent Automation

Pega transforms workflows across onboarding, operations, and exceptions, and applies automation and AI-powered decisioning to optimize outcomes, adapt with ease, and scale infinitely. The time and costs saved, free up customers to focus on what matters most.

#### One-to-One Customer Engagement

Pega is unique in that unlike other tools that rely on segments and batches, Pega's AI reads billions of customer signals and makes decisions in less than a second. In doing so, clients are able to create long-term, loyal customers.



# ACCELERATE YOUR EARNINGS

Adding certifications to your resume, not only increases your employability, but also your earning potential.

## Developer



Sean  
Wilson

Pega Developer

2 years

\$111,897

## Architect



Terri  
Cohen

Business Architect

4 years

\$122,412

## Architect



Jerry  
Bryant

Senior Systems Architect

5 years

\$136,211

EARN MORE

# LEARN FROM THE GLOBAL LEADERS IN LAUNCHING AND ACCELERATING TECH CAREERS



## Improved Exam Pass Rates

Instructor-led increases the amount of accountability to show up to instruction and complete coursework, therefore resulting higher pass rates.



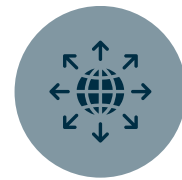
## Top Career Accelerators

More than 20 years within the tech space has made us experts in understanding and preparing today's top workforce to advance in lucrative and lasting jobs in tech.

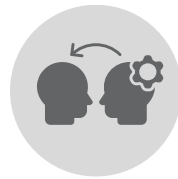


## Time and Cost Effective

Courses created to support work/life balance while also focusing on optimizing instruction time. Leading to cost savings for students.



SkillStorm is the trusted partner of top organizations around the world for training and upskilling their workforce.



## One-on-One Mentorship

Learning styles are better supported when guidance is provided beyond the curriculum, improving outcomes for students.



Our training team stays up to date on all technology updates to ensure the curriculum is based on the most current releases.

## HOW DOES SKILLSTORM COMPARE?

	Self-Paced Certification Courses	Bootcamps and Other In-Person Courses	SkillStorm Certification Courses
Self-Paced	✓		✓
Instructor-Led		✓	✓
Office Hours with Instructor			✓
Exam Fee Included		✓	✓
Salesforce Authorized Training Provider			✓
Schedule Designed for Work/Life Balance	✓		✓
Career Opportunities with Fortune 500 Companies			✓
Certificate of Completion from Indiana Wesleyan University			✓



SkillStorm's Certification Courses are part of an elite few designated by PegaSystems to offer Pega-authorized training. By enrolling in our courses, you'll gain access to tools and education not offered by other training programs.

I thought with a Master's I would have no issue starting my tech career. I spent a year applying for positions to no avail. I enrolled in SkillStorm's certification courses and am now working with a large Federal contractor. It was a life-changing decision



**Sarah**  
SkillStorm Pega Graduate



## Course Overview

# SYSTEM ARCHITECT CERTIFICATION COURSE

This 8-week course prepares you to pass the Pega Certified System Architect exam by teaching core principles of application development on the low code Pega platform through a guided, online instructor-led approach. These principles increase the speed and accuracy of planning and delivering business applications which provides maximum business value.

## Modules:

Using Pega's App Studio and Dev Studio, you will perform common application development tasks, gaining hands-on experience along the way. This project-based learning all takes place within your own personal Pega instance. Each module covers a variety of topics ranging from case lifecycle management, service-level agreements, fields and data types, integrations, routing work, dashboards, rules and rulesets, data validation, and security.

## Upon completion, you will be ready to:

Sit for the Pega Certified System Architect exam and show you:

- Possess a baseline knowledge of Pega applications
- Have hands-on experience within the Pega platform
- Are prepared for development projects within large global corporations and government agencies

## Recommended knowledge and experience:

- Understanding of IT technical and business knowledge, and general concepts for networks, Cloud computing, and distributed system.
- Familiarity with computer hardware, operating systems, basic scripting and programming knowledge, and a general understanding of AWS services.



## Course Highlights:



Project-based learning:  
Exams, labs, and capstone project



Live lecture:  
Tuesdays, Wednesday and Thursdays  
(Live lectures will be scheduled on Eastern Time, according to instructor availability)



Office hours:  
Mondays and Fridays  
(Office hours will be scheduled on Eastern Time, according to instructor availability)



Certification exam fee included:  
Voucher for Pega System Architect certification exam included



Certificate of Completion  
Received from Indiana Wesleyan University upon completing course

## Course Overview

# BUSINESS ARCHITECT CERTIFICATION COURSE

This 8-week course prepares you to pass the Pega Certified Business Architect exam by teaching the essential skills needed for analyzing, designing, and creating business requirements and specifications in the Pega application. Students work on the low code Pega platform through a guided, online instructor-led approach and will have the ability to participate in the design and construction of a Pega application.

## Modules:

Using Pega's App Studio and Dev Studio, you will perform common application development tasks from the perspective of a non-technical Business Architect, gaining hands-on experience along the way. This project-based learning all takes place within your own personal Pega instance. Each module covers a variety of topics ranging from case lifecycle management, service-level agreements, user interface design, dashboards and channel interfaces, and the Pega Express methodology tools that are built right into the system to facilitate collaboration and a fast development cycle.

## Upon completion, you will be ready to:

Sit for the Pega Certified Business Architect exam and show you:

- Possess a baseline knowledge of Pega applications
- Have the ability to participate in the design and construction of a Pega application
- Are prepared for development projects within large global corporations and government agencies

## Recommended knowledge and experience:

- It is recommended that students possess a conceptual understanding of Object-Oriented Programming (OOP) and logical reasoning.
- Having a strong technical mind-set with problem solving and trouble-shooting skills is also beneficial.



## Course Highlights:



Project-based learning:  
Exams, labs, and capstone project



Live lecture:  
Tuesdays, Wednesday and Thursdays  
(Live lectures will be scheduled on Eastern Time, according to instructor availability)



Office hours:  
Mondays and Fridays  
(Office hours will be scheduled on Eastern Time, according to instructor availability)



Certification exam fee included:  
Voucher for Pega System Architect certification exam included



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## Course Overview

# SENIOR SYSTEM ARCHITECT CERTIFICATION COURSE

This 8-week course prepares you to pass the Pega Certified Senior System Architect exam by teaching advanced principles of application development on the low code Pega platform through a guided, online instructor-led approach. These principles increase the speed and accuracy of planning and delivering business applications which provides maximum business value.



## Modules:

Using Pega's App, Dev, and Admin Studios, you will perform advanced application development tasks from the perspective of a technically proficient and experienced Senior System Architect, gaining hands-on experience along the way. This project-based learning takes place within your own personal Pega instance. Each module covers a variety of topics ranging from application versioning, advanced ruleset resolution techniques to highly technical concepts such as performance analysis and debugging and migrating an application to a new environment for deployment.

## Upon completion, you will be ready to:

Sit for the Pega Certified Senior System Architect exam and shows:

- Ability to use Pega to design and build for reusability across multiple lines of business
- Knowledge of requirements of customers and businesses
- Ability to design documents and create architectural approaches
- Provide technical strategy for software development within Pega

## Recommended knowledge and experience:

- Possess the Pega Systems Architect Certification
- Have an intermediate knowledge of the Pega platform
- A strong technical mind-set with problem solving and trouble-shooting skills

## Course Highlights:



Project-based learning:  
Exams, labs, and capstone project



Live lecture:  
Tuesdays, Wednesday and Thursdays  
(Live lectures will be scheduled on Eastern Time, according to instructor availability)



Office hours:  
Mondays and Fridays  
(Office hours will be scheduled on Eastern Time, according to instructor availability)



Certification exam fee included:  
Voucher for Pega System Architect certification exam included



Certificate of Completion  
Received from Indiana Wesleyan University upon completing course

## Course Overview

# ROBOTICS SYSTEM ARCHITECT CERTIFICATION COURSE

This 8-week course prepares you to pass the Pega Certified Robotics System Architect exam by teaching software developers and other tech professionals how to enhance your skills in robotic process automation (RPA) and workforce intelligence.

## Modules:

Using Pega Robot Studio, you will learn basic functionality, process flow, terminology, and core building blocks of the platform. Know how to integrate robotic automations with Windows and web applications in addition to using debugging tools to test the solution. Project management, deployment, interrogation, system integration, interrogation, and interaction framework are also taught in three overarching modules.

## Upon completion, you will be ready to:

Sit for the Pega Certified Robotics System Architect exam and shows:

- The basic skills, knowledge, and tasks specific to automating Robotic solutions
- Working knowledge of:
  - Automations
  - Debugging and Diagnostics
  - Interactions Framework
  - System Organization
  - Deployment

## Recommended knowledge and experience:

- Basic understanding of enterprise architecture, processes, case life cycle (e.g. specifications, models, frameworks, guidelines, reusable components)
- Familiarity with business application development
- Exposure to Pega CSA or Business Architecture



## Course Highlights:



Project-based learning:  
Exams, labs, and capstone project



Live lecture:  
Tuesdays, Wednesday and Thursdays  
(Live lectures will be scheduled on Eastern Time, according to instructor availability)



Office hours:  
Mondays and Fridays  
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Certification exam fee included:  
Voucher for Pega System Architect certification exam included



Certificate of Completion  
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# Certificate of Completion

THIS IS TO CERTIFY THAT

William Pitter

Has successfully completed the  
Pega System Architect Certification Course



Provost



4/15/2021

Date

WESLEYAN

# GET STARTED TODAY

## Pega Authorized Certification Courses



### Certified System Architect

Courses starting every 2 months.

🕒 8-Week Course 💰 \$2,475



### Certified Business Architect

Courses starting every 2 months.

🕒 8-Week Course 💰 \$2,475



### Certified Senior Systems Architect

Courses starting every 2 months.

🕒 8-Week Course 💰 \$2,475



### Certified Robotics System Architect

Courses starting every 2 months.

🕒 8-Week Course 💰 \$2,475



Don't wait! Courses are filling up fast!  
Reserve your spot.

[ENROLL NOW](#)

## QUESTIONS?

Check out our Course Catalog to learn more  
and accelerate your career today.

### Accelerator Refund Policy

- To request a refund for the class, an email request to drop the course must be sent to [ITCert@skillstorm.com](mailto:ITCert@skillstorm.com) no later than the end of the 5th day of class, for a 70% refund.
- From the 6th day of class forward, no refunds will be given.
- Students can request to re-enroll in a future course. These requests will be considered individually. Please email the request to: [ITCert@skillstorm.com](mailto:ITCert@skillstorm.com).
- The refund policy does not apply to Instructor-Led Immersive Accelerator Courses/VET TEC.